

## **Albert Ramos**

## REGIONAL VICE PRESIDENT, SOUTH



Albert Ramos joined Lori's Gifts in 2024 and serves as Area Vice President for the South region, overseeing more than 125 hospital gift shops, coffee shops, and MicroShop/GO Market locations across 12 states. Based in Houston. Texas with his wife Danielle and their three children, Albert brings a deep passion for servant leadership, team development, and operational excellence. Originally from Diamond Bar, California, Albert has over 15 years of leadership experience spanning retail, fitness, and wellness, where he held executive roles in operations, strategic finance, and Al-driven business transformation. His background includes partnering with private equity, venture capital, and family office groups to scale multi-unit businesses and build resilient finance and operations platforms.

"What excites me most," Albert shares, "is working alongside such passionate, empathetic, and servant-minded team members who represent Lori's with kindness and professionalism every day." He emphasizes that his role is about more than overseeing stores—it's about ensuring Lori's fulfills its mission of spreading joy, hope, positivity, and comfort to hospital employees, patients, and visitors alike. When asked what he does for a living, Albert explains simply: "I'm responsible for leading hundreds of team members across our stores who serve thousands of hospital employees and visitors daily. In environments that are not always easy to be in, Lori's creates a space of connection, joy, and support—and I'm proud to be part of that."